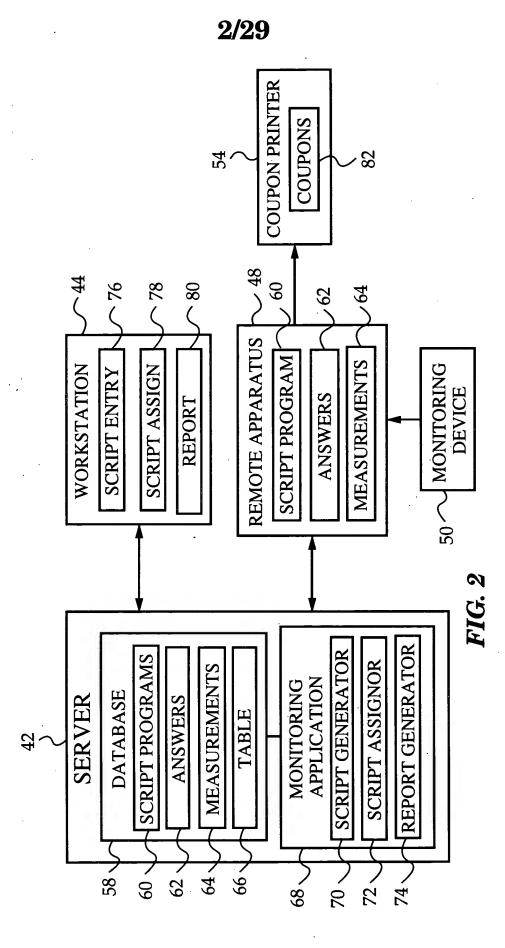
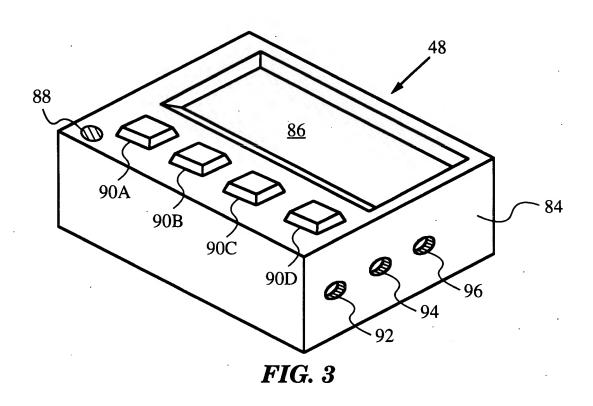
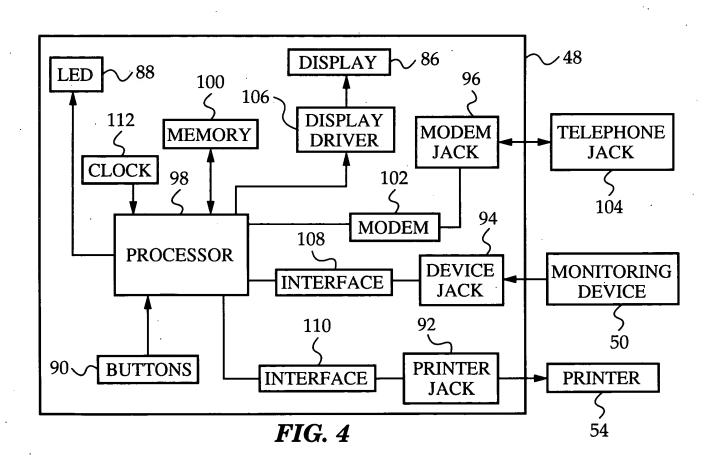


**FIG.** 1







120 CHOICE 4 VERY WELL 7 7 CHOICE 1 CHOICE 2 CHOICE 3 WELL 2 BADLY 9 2 122 8 DIABETES SCRIPT SCRIPT ENTRY SCREEN BADLY VERY **NEXT PAGE** YES YES HOW MANY HYPERGLYCEMIC EPISODES HOW MANY HYPOGLYCEMIC EPISODES BEFORE BREAKFAST THIS MORNING? HAVE YOU HAD IN THE PAST WEEK? HAVE YOU HAD IN THE PAST WEEK? DID YOU TEST YOUR BLOOD SUGAR HOW WELL ARE YOU FOLLOWING COMPLIANCE QUESTIONS DID YOU EXERCISE TODAY? YOUR TREATMENT PLAN? SCRIPT NAME: 118

FIG. 5A

92

| | WEIGHT SCALE PREVIOUS PAGE MONITORING INTERVAL: | 1 DAY J SUGAR-FREE POPSICLE COMPLETED 320 MG/DL 70/DM 09 ☐ PEAK FLOW METER SELECT MONITORING DEVICE TYPE(S) SELECT EVALUATION CRITERIA SCRIPT ENTRY SCREEN SELECT COUPON TYPE 138 MAXIMUM MEASUREMENT VALUE MINIMUM MEASUREMENT VALUE -SUGAR-FREE FRUIT BAR NUMBER OF MEASUREMENTS CANCEL MINIMUM QUESTION SCORE BP CUFF  $\sim$  132 CONNECTION TIME: | 03:00 |  $\nabla$ 136 SUGAR-FREE

KROZEN YOGURT X GLUCOSE MONITOR CREATE SCRIPT  $\times$ X

FIG. 5B

NUMBER: 9001 {LF}

LED: 1 {LF}

ZAP: {LF}

CLS: {LF}

**DISPLAY: ANSWER QUERIES NOW?** 

PRESS ANY BUTTON TO START {LF}

WAIT: {LF}

CLS: {LF}

DISPLAY: HOW WELL ARE YOU FOLLOWING

YOUR TREATMENT PLAN?

**VERY** 

VERY

WELL BADLY WELL WELL {LF}

INPUT: OOOO {LF}

CLS: {LF}

DISPLAY: HOW MANY HYPOGLYCEMIC EPISODES

HAVE YOU HAD IN THE PAST WEEK?

 $0 1 2 > 2 \{LF\}$ 

INPUT: OOOO {LF}

CLS: {LF}

DISPLAY: HOW MANY HYPERGLYCEMIC EPISODES

HAVE YOU HAD IN THE PAST WEEK?

 $0 1 2 > 2 \{LF\}$ 

INPUT: OOOO {LF}

CLS: {LF}

DISPLAY: DID YOU TEST YOUR BLOOD SUGAR

BEFORE BREAKFAST THIS MORNING?

YES NO {LF}

INPUT: OOXX {LF}

CLS: {LF}

DISPLAY: DID YOU EXERCISE TODAY?

YES NO {LF}

FIG. 6A

INPUT: OOXX {LF}

CLS: {LF}

**DISPLAY: CONNECT GLUCOSE METER** 

AND PRESS ANY BUTTON

WHEN FINISHED {LF}

WAIT: {LF}

CLS: {LF}

DISPLAY: COLLECTING MEASUREMENTS {LF}

COLLECT: GLUCOSE\_METER {LF}

CLS: {LF}

COUNT: {LF}

MAX: {LF}

MIN: {LF}

IF MAX\_VALUE < 320 AND MIN\_VALUE > 60 AND NUMBER > 2

THEN PRINT: YOGURT {LF}

DISPLAY: CONGRATULATIONS.

YOU ARE IN COMPLIANCE!

KEEP UP THE GOOD WORK! {LF}

ELSE DISPLAY: YOU ARE NOT IN COMPLIANCE.

YOU MUST MEASURE YOUR BLOOD SUGAR 2 TIMES PER DAY AND KEEP IT

BETWEEN 60 AND 320 MG/DL {LF}

CLS: {LF}

**DISPLAY: CONNECT APPARATUS TO** 

TELEPHONE JACK AND PRESS ANY BUTTON WHEN FINISHED {LF}

WAIT: {LF}

LED: 0 {LF}

CLS: {LF}

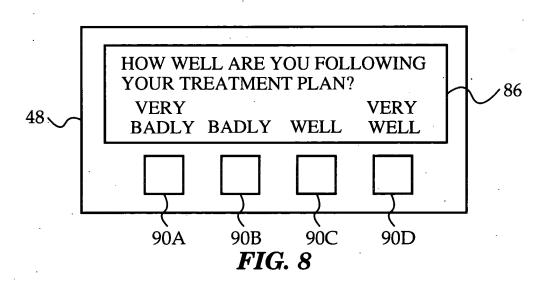
DELAY: 03:00 {LF}

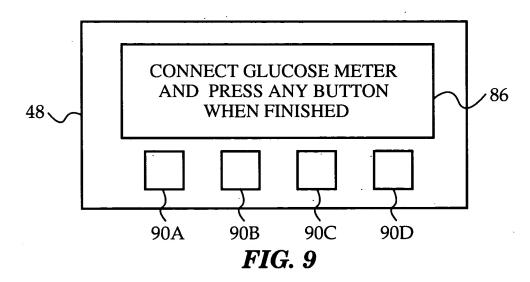
CONNECT: {LF}

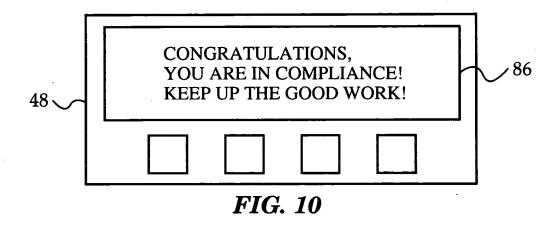
{EOF}

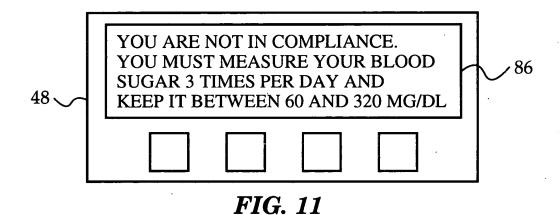
FIG. 6B

78 SCRIPT ASSIGNMENT SCREEN **AVAILABLE SCRIPTS: PATIENTS:** 142 144**DIABETES SCRIPT 1 DAN LINDSEY MARK SMITH DIABETES SCRIPT 2** 148 **DEAN JONES ASTHMA SCRIPT 1** 146 150 **DELETE SCRIPT ADD SCRIPT ASSIGN SCRIPT FIG.** 7









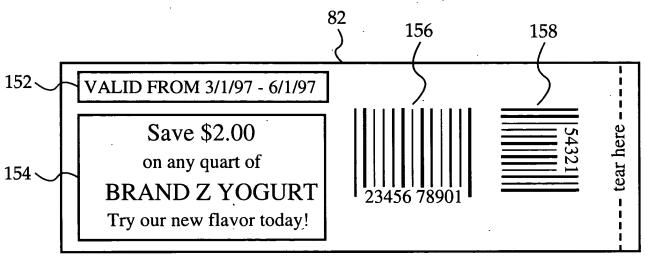
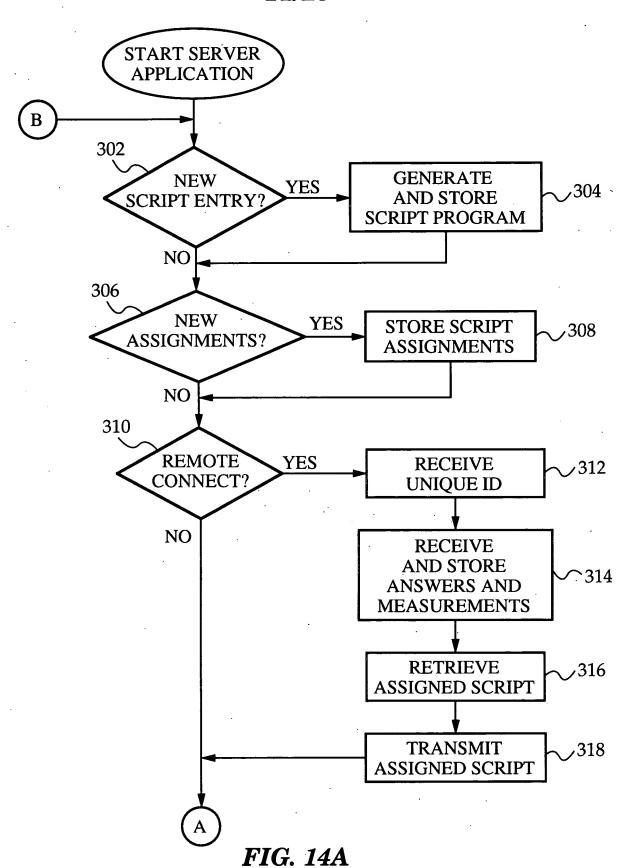


FIG. 12

80

D 162 DATE OF SURVEY: | MARCH 15, 1997 NON-COMPLIANT HOURS 160 STATUS: PATIENT REPORT 400 320 240 160 80 WG/DF HOW MANY HYPERGLYCEMIC EPISODES HOW MANY HYPOGLYCEMIC EPISODES BEFORE BREAKFAST THIS MORNING? HAVE YOU HAD IN THE PAST WEEK? HAVE YOU HAD IN THE PAST WEEK? DID YOU TEST YOUR BLOOD SUGAR HOW WELL ARE YOU FOLLOWING D PATIENT: | LINDSEY, DAN DID YOU EXERCISE TODAY? **ANSWERS** YOUR TREATMENT PLAN? BADLY YES 9 2 62

FIG. 13



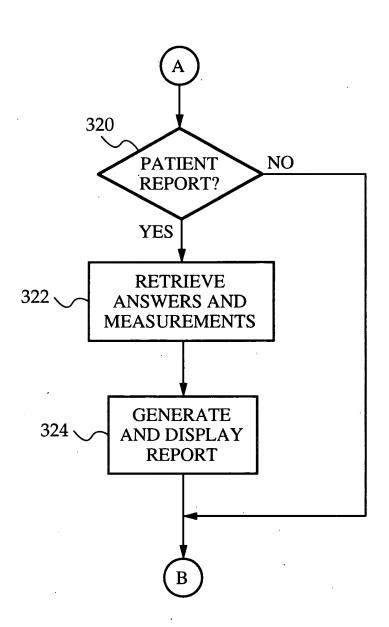
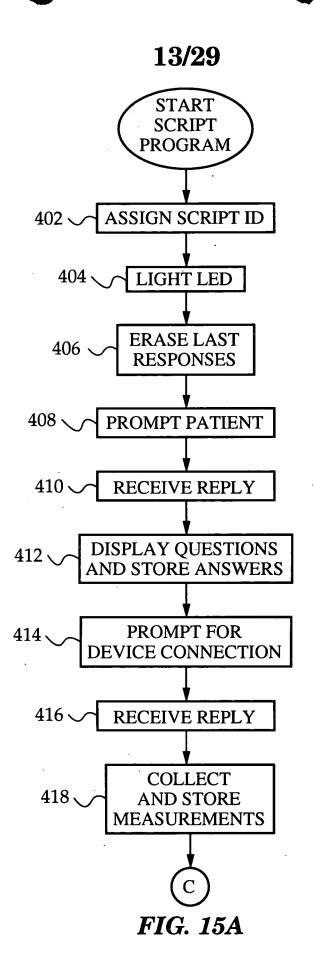
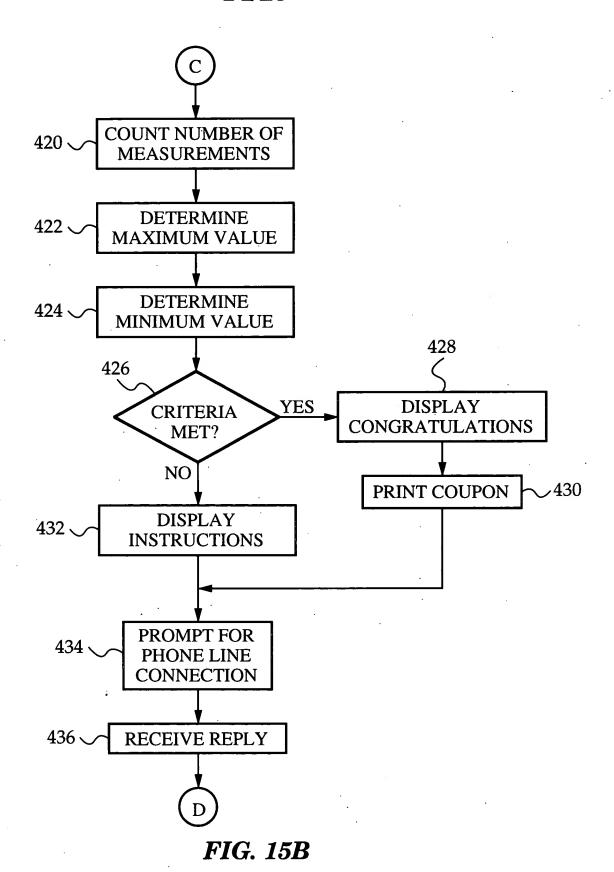


FIG. 14B





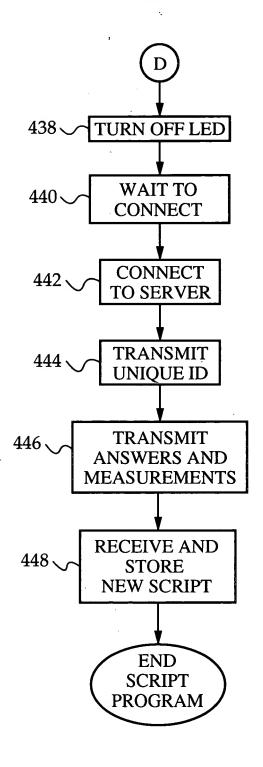
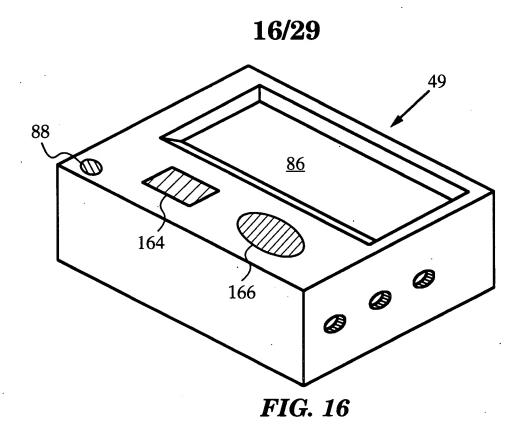
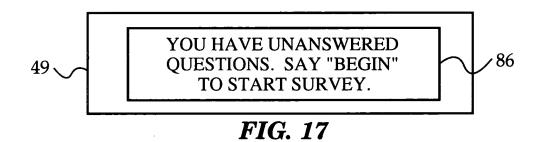


FIG. 15C





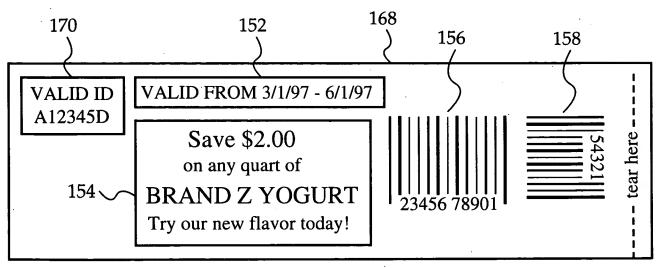
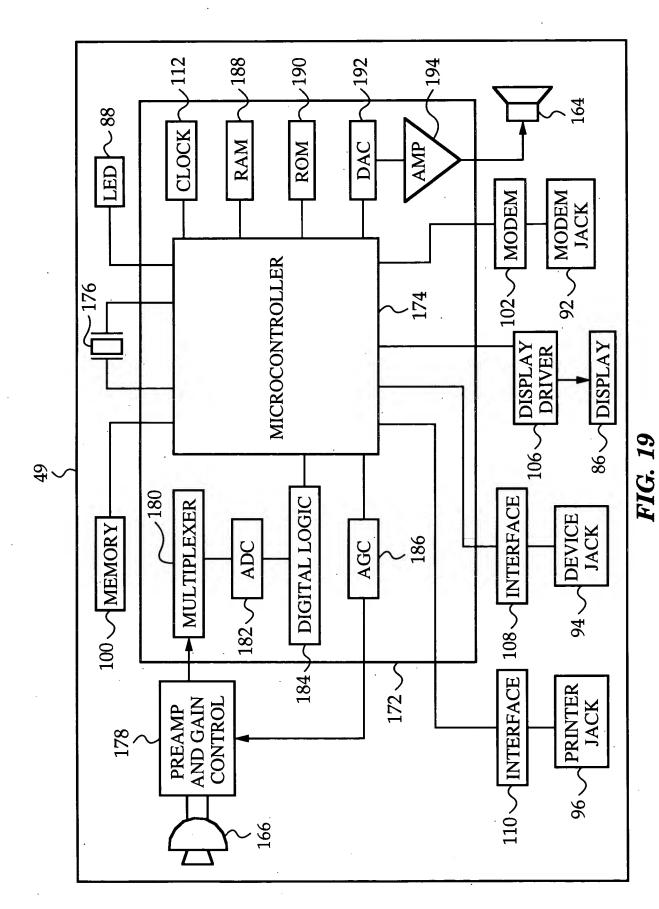


FIG. 18

17/29



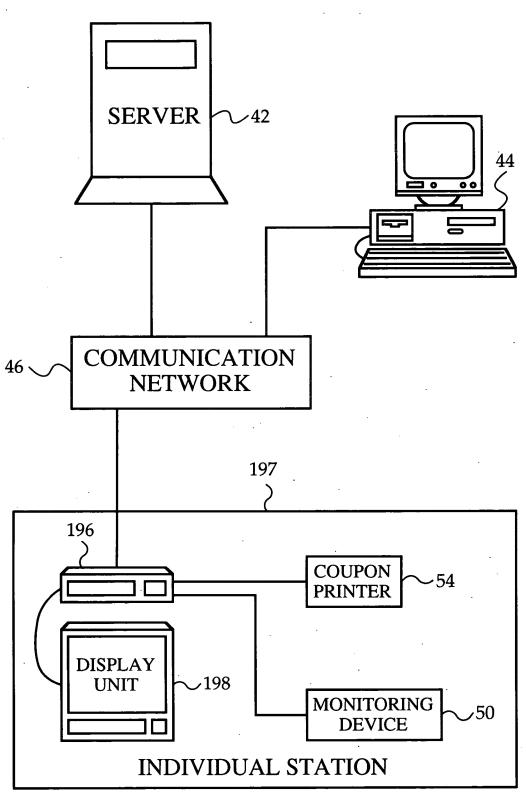
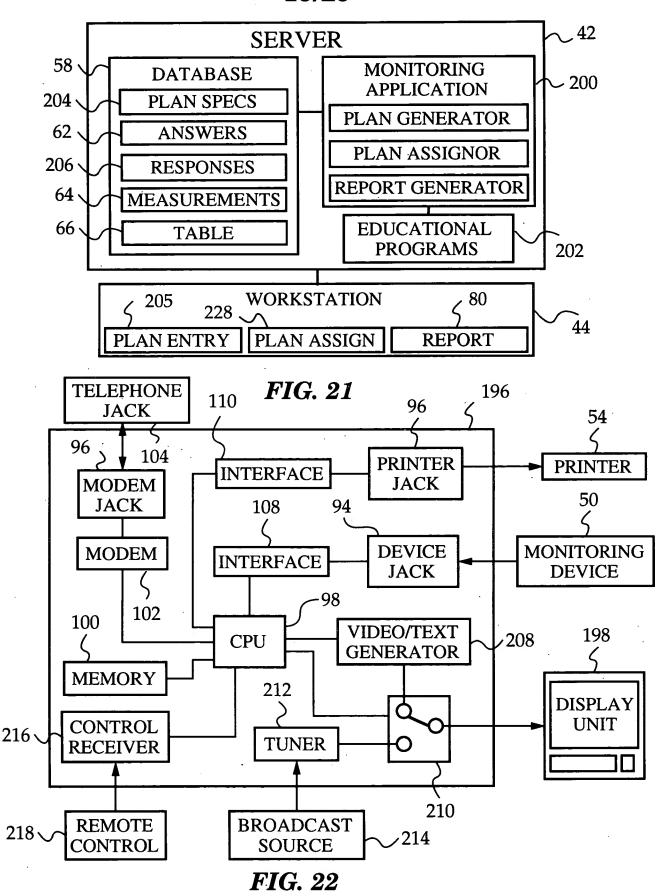


FIG. 20



2.G. P.2. 1 CLASS STATE TO THE TOTAL TO THE TOTAL TO THE TOTAL TOTAL TO THE TOTAL TO

20/29

ζ<sup>205</sup>

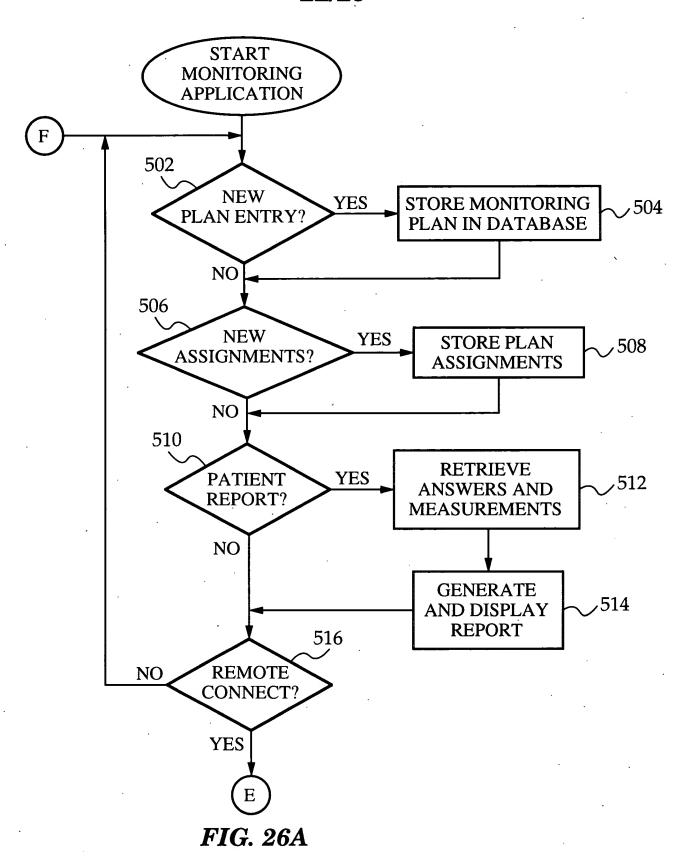
PLAN SPECIFICATION SCREEN	
PLAN NAME: DIABETES PLAN 2 116	
COMPLIANCE QUESTIONS  118 QUESTION 1  QUESTION 2  QUESTION 3  MONITORING DEVICE TYPE  X GLUCOSE MONITOR  BP CUFF  PEAK FLOW METER	
QUESTION 4 WEIGHT SCALE	
QUESTION 5 <u>SELECT EDUCATIONAL PROGRAM</u> 222 X TRAVELING WITH DIABETES	
☐ TREATING YOUR ASTHMA	
☐ SUCCESS IN WEIGHT LOSS	
SELECT EVALUATION CRITERIA	
126 X MINIMUM MEASUREMENT VALUE 60 MG/DL 128	
X MAXIMUM MEASUREMENT VALUE 320 MG/DL	
X NUMBER OF MEASUREMENTS 14	
X MINIMUM QUESTION SCORE COMPLETED	
X MINIMUM PROGRAM SCORE COMPLETED	
SELECT COUPON TYPE	
130 X SUGAR-FREE FROZEN YOGURT	
SUGAR-FREE FRUIT BAR	
SUGAR-FREE POPSICLE OK 2224	
MONITORING INTERVAL: $7 \text{ DAYS } \nabla \sim 134$ CANCEL $\sim 226$	

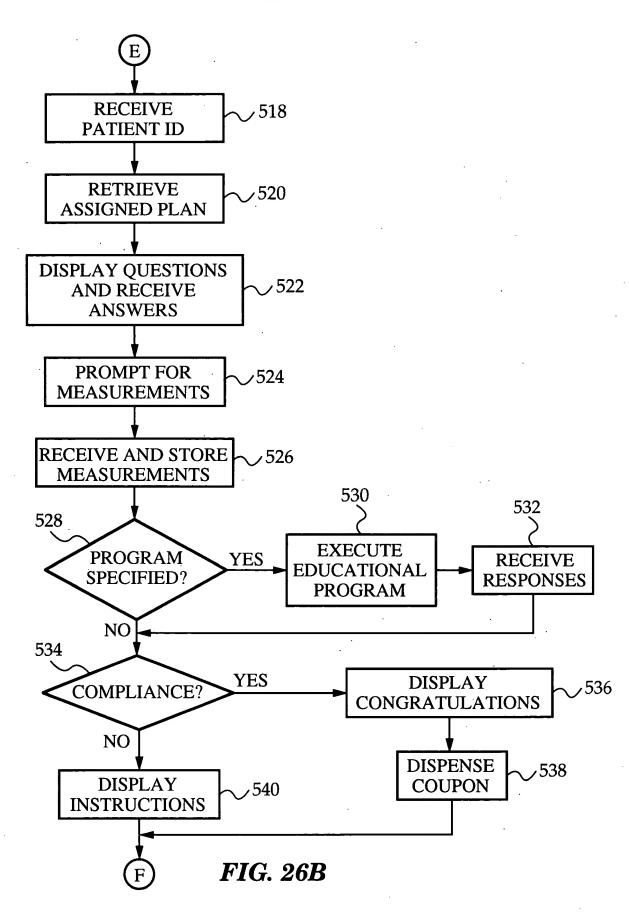
228 PLAN ASSIGNMENT SCREEN **PATIENTS: AVAILABLE PLANS:** 230 232 🔪 X DAN LINDSEY **DIABETES PLAN 1** MARK SMITH **DIABETES PLAN 2** 236 **OBESITY PLAN 1 DEAN JONES** 234 238 ADD PLAN **ASSIGN PLAN DELETE PLAN** FIG. 24

198

#### COMPLIANCE QUESTIONNAIRE

- 1. HOW WELL ARE YOU FOLLOWING YOUR TREATMENT PLAN? PLEASE ENTER A NUMBER AS FOLLOWS:
  1 = VERY BADLY, 2 = BADLY, 3 = WELL, 4 = VERY WELL 2
- 2. HOW MANY HYPOGLYCEMIC EPISODES HAVE YOU HAD IN THE PAST WEEK? 1
- 3. HOW MANY HYPERGLYCEMIC EPISODES HAVE YOU HAD IN THE PAST WEEK? **0**
- 4. DID YOU TEST YOUR BLOOD SUGAR BEFORE BREAKFAST THIS MORNING? PLEASE ENTER A NUMBER AS FOLLOWS: 1 = YES, 2 = NO 1
- 5. DID YOU EXERCISE TODAY? PLEASE ENTER A NUMBER AS FOLLOWS: 1 = YES, 2 = NO **2**





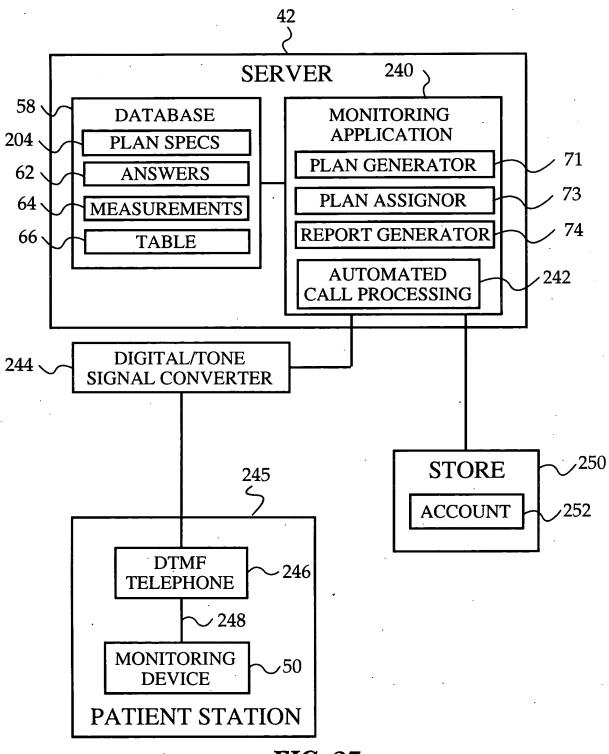


FIG. 27

 $5^{207}$ 

PLAN SF	PECIFICATION SCREEN
PLAN NAME:	DIABETES PLAN 1 116
	NO MONTODINO DELLOS TUDE
COMPLIANCE QUESTIO	124
QUESTION 1	✓ X GLUCOSE MONITOR
QUESTION 2	BP CUFF
QUESTION 3	☐ PEAK FLOW METER
QUESTION 4	WEIGHT SCALE
QUESTION 5	
2020110110	
SELECT	Γ EVALUATION CRITERIA
126	SUREMENT VALUE 60 MG/DL
_	128
X MAXIMUM MEA	SUREMENT VALUE 320 MG/DL
X NUMBER OF ME	ASUREMENTS 14
MINIMUM QUES	TION SCORE COMPLETED
SELI	ECT REWARD ACCOUNT
254 X FIF	TH STREET PHARMACY
· AL	LEN'S DEPARTMENT STORE
□ ВО	B'S SUPERMARKET
	OK
MONITORING INTERVAL:	7 DAYS $\nabla$ CANCEL 224
	224

- 3.6. FIG. 1

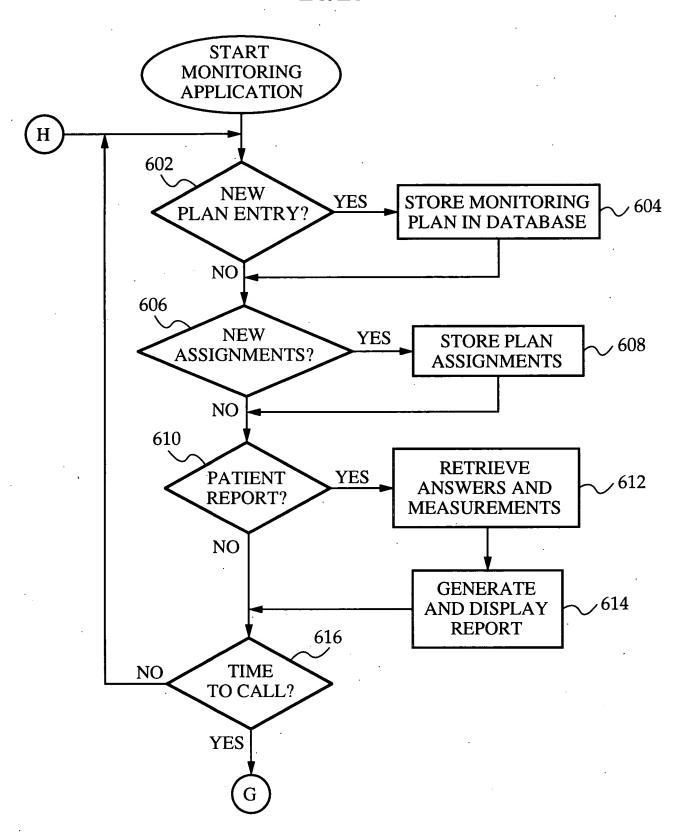


FIG. 29A

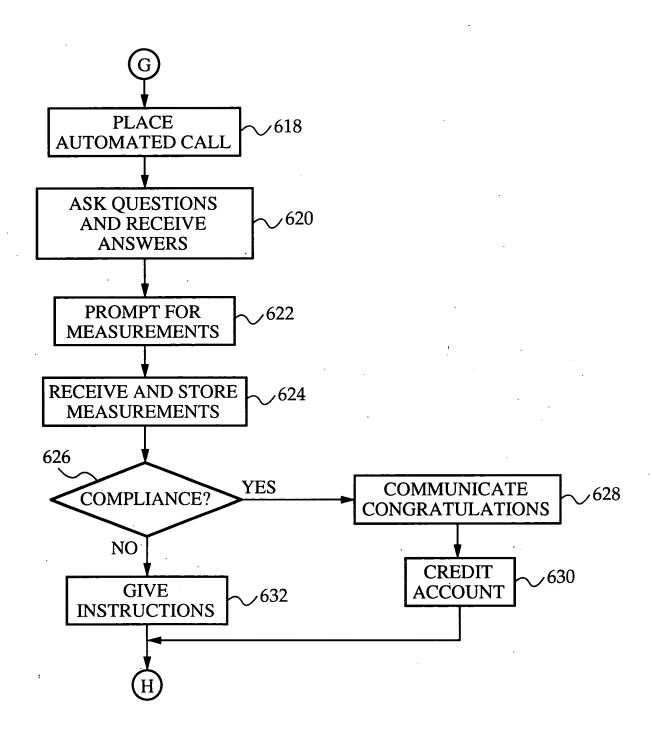


FIG. 29B

